

Department of Defense

INSTRUCTION

July 29, 1993 NUMBER 1341.9

AS D(P&R)

SUBJECT: DoD Adoption Reimbursement Policy

References:

- (a) Section 651 of Public Law 102-190, "National Defense Authorization Act for Fiscal Years 1992 and 1993, "December 5, 1991 (10 U. S.C. 1052)
- (b) Section 652 of Public Law 102-484, "National Defense Authorization Act for Fiscal Year 1993, "October 23, 1992
- (c) DoD Directive 1315.7 "Military Personnel Assignments, " January 9, 1987
- (d) Section 621 of Public Law 102-190, "National Defense Authorization Act for Fiscal Years 1992 and 1993, "December 5, 1991 (37 U. S.C. 401)
- (e) through (g) , see Enclosure 1

A. <u>PURPOSE</u>

This Instruction implements references (a) and (b) by establishing policy, assigning responsibilities and prescribing procedures for the reimbursement of qualifying adoption expenses incurred by members of the Military Services.

B. . . . APPLICABILITY

This Instruction applies to the Office of the Secretary of Defense, the Military Departments, the Chairman of the Joint Chiefs of Staff and the Joint Staff, the Unified and Specified Commands, the Inspector General of the Department of Defense, the Uniformed Services University of the Health Sciences (USUHS), the Defense Agencies, and the DoD Field Activities (hereafter referred to collectively as "the DoD Components"). The term "Military Services, " as used herein, refers to the Army, the Navy, the Air Force, the Marine Corps, and the Coast Guard when it is operating as a Military Service in the Navy.

C. DEFINITIONS

Terms used in this Instruction are defined in enclosure 2.

D. <u>POLICY</u>

It is DoD policy that:

1. An active duty member of the Military Services whose adoption of a child under 18 years of age is finalized on, or after, December 5, 1991, (unless the adoption was finalized

during the period defined in subsection D.Z., below), and who incurs expenses for the adoption of a child, may be reimbursed up to 2,000 dollars per child (with a maximum reimbursement to one Service member of 5,000 dollars in any calendar year) for qualifying expenses. No more than one member of a dual military couple in the Military Services (including members of the U.S. Coast Guard) may be reimbursed for the expenses for the adoption of the same child. Couples where both spouses are members of the Military Services (including the U.S. Coast Guard) may not receive reimbursement under that program totaling more than 5,000 dollars in any calendar year.

- 2. Public Law No. 102-484, Section 652 (reference (b)) provides for reimbursement of adoption expenses incurred by members of the Military Services whose adoption of a child under 18 years of age was completed during the period beginning on October 1, 1990, and ending on December 4, 1991, such adoption expenses otherwise qualify for reimbursement. Such members may apply for reimbursement under the procedures prescribed in F., below. Applications submitted under this subsection must be submitted no later than October 23, 1993.
- 3. Adoptions that qualify for reimbursement include adoptions by a married couple and by a single person, adoptions of a child under 18 years of age, intercountry adoptions, and adoptions of children with special needs. Such adoptions qualify for reimbursement only if they are arranged by a state or a local governmental agency that has responsibility under state or local law for child placement, through an adoption or by a nonprofit and voluntary adoption agency that is authorized by state or local law to place children for adoption.
- 4. Benefits may be paid only after the adoption is completed. A benefit may not be paid for any expense paid to or for a member of the Military Services under any other adoption benefits program administered by the Federal Government or under any such program administered by a state or a local government.
- 5. Only active duty members of the Military Services. serving on continuous active duty or full-time National Guard duty under orders specifying a period of at least 180 days may apply for reimbursement.
- 6. Service members may request voluntary extension of assignment, under DoD Directive 1315.7 (reference (c)), beyond their prescribed tour, to complete the adoption process for a child under 18 years of age.
- 7. Single members or one member of a military couple shall receive a 4-month assignment and deployment deferment from duty away from the home station for the period immediately following the date a child is placed in the home of such a member or members, as part of the formal adoption process. The member may

waive the deferment period. That 4-month deferment policy is further explained in (reference (c)).

- 8. Consistent with military requirements, commanders are encouraged to approve requests for ordinary leave once a child is placed in the home of the member for adoption to allow a period of bonding or time to establish arrangements for child care.
- 9. A child or children under the age of 18 placed in the home of the member by a placement agency for adoption is considered a dependent in determining travel and transportation allowances (Public Law No. 102-190, section 621, (reference (d)).

E. RESPONSIBILITIES

- 1. The <u>Assistant Secretary of Defense (Personnel and Readiness)</u> shall oversee compliance with this Instruction.
 - 2. The <u>Secretaries of the Military Departments</u> shall:
 - a. Ensure compliance with this Instruction.
- b. Designate a point-of-contact (POC) for adoption issues at the Military Department headquarters and disseminate information on the responsible office and its telephone number.
- c. Evaluate and approve for payment claims for reimbursement submitted by members under the jurisdiction of the Military Department concerned. The Military Department concerned shall forward the authorization for payment of the adoption reimbursement claim to the Defense Finance and Accounting Service (DFAS).
- d. Issue guidance implementing this Instruction. Such guidance shall, among other topics, specify provisions for submitting adoption reimbursement claims.
- e. Family Centers, chaplains, and legal assistance offices shall provide Service members with appropriate information and referral on the adoption process.
- f. Publicize this Instruction through appropriate Service channels.
 - 3. The <u>Comptroller of the Department of Defense</u> shall:
- a. Allocate resources to the. DFAS for the implementation of this Instruction.
- b. Designate a POC at the DFAS Headquarters for matters under this Instruction and disseminate information including telephone number on that POC.

- c. Prescribe and implement procedures for processing and paying of claims for reimbursement.
 - d. Maintain data on expenditures on a fiscal year basis.
- e. Ensure payment of reimbursement expenses in accordance with Public Law Number 102-190, Section 651, and Public Law No. 102-484, Section 652 (references (a) and (b)).

F. PROCEDURES

- 1. Members may submit requests for reimbursement for qualifying adoption expenses under references (a) and (b) by DD Form 2675, "Reimbursement Request for Adoption Expenses," at enclosure 3. As long as the adoption is completed (by a court order or other legal decree) on, or after, December 5, 1991, qualifying adoption expenses shall be reimbursed. Under reference (b), a military member whose adoption of a child was completed during the period beginning on October 1, 1990, and ending December 4, 1991, must submit requests for reimbursement no later than October 23, 1993.
- 2. Reimbursements shall not exceed 2,000 dollars for qualifying expenses incurred in the adoption of a child; not more than 5,000 dollars may be paid for adoptions in any calendar year. Those limits for expenses apply to the following:
 - a. single members,
- b. members whose spouses are not military Service members, (including members of the U.S. Coast Guard),
- c. couples where both spouses are Military Service members (including members of the U.S. Coast Guard).
- 3. The member must submit a reimbursement request not later than one year after completion of the adoption or within one year of the date of this Instruction, whichever is later. Personnel whose adoption was completed during the period beginning on October 1, 1990, and ending on December 4, 1991, must be submitted no later than October 23, 1993. A separate DD Form 2675 shall be completed for each child whose adoption has been finalized.
- 4. The DFAS shall withhold taxes on the reimbursement and inform the member that such benefit is taxable and shall receive a separate Form W-2, "Statement of Wages and Income," issued for the amount of the adoption reimubrsement paid.
- 5. To use military treatment facilities (MTFs) for care of the preadoptive child, members must apply at the MTF for "Secretarial Designee" status for the preadoptive child. The preadoptive child becomes eligible for care under the Civilian Health and Medical Program of the Uniformed Services (CHAMPUS) at 12:01

Members may a.m. on the day after the adoption becomes final. also seek assistance from the MTF or their Service personnel office on civilian insurance options (e.g., "US-VIP issued by Mutual of Omaha") for the preadoptive child, as specified in DoD Directive 6000.3 (reference (e)) .

EFFECTIVE DATE AND IMPLEMENTATION G.

This Instruction is effective immediately. Forward two copies of implementing documents to the Assistant Secretary of Defense (Personnel and Readiness) within 120 days.

Assistant Secretary of Defense (Personnel and Readiness)

Enclosures - 3

- 1. References
- 2. Definitions
- 3. DD Form 2675, "Reimbursement Request for Adoption Expenses"

REFERENCES, continued

- DoD Directive 6000.3, "Voluntary Private Health Insurance (e) Conversion Program, " January 5, 1988 Sections 1044 and 1044a of title 10, United States Code
- (f)
- Section 673 and Subchapter X1X, Chapter 7 of title 42, (9) United States Code

DEFINITIONS

- 1. Adoption. The legal procedure by which a person or couple takes a child that is not their biological offspring into the family and raises the child as their own. Adoption severs all legal ties between the adoptee and his or her birth parents (except in the case of stepchildren adoptions, where one biological parent is the spouse of the adopting parent and whose legal ties to the children are therefore unabridged) and establishes such ties between the adoptee and the adoptive parents. Legally, the adoptee has the same status with his or her adoptive parents, as do any nonadopted siblings.
- 2. <u>Family Centers</u>. The term family centers refers generically to Army Community Service Centers, Navy and Marine Corps Family Service Centers and Air Force Family Support Centers.
- 3. <u>Intercountry Adoptions</u>. The legal adoption of a child coming from a country other than the U.S. and its territories.
- 4. Qualifying Adoption Expenses.
- a. Reasonable and necessary expenses for the legal adoption of a child under 18 years of age, but only if such adoption is arranged through one of the following procedures:
- (1) By a state or a local government agency that has responsibility under state or local law for child placement through adoption; or
- (2) By a nonprofit and voluntary adoption agency authorized by state or local law to place children for adoption.
 - b. Does not include any expenses incurred for the following:
 - (1) By an adopting parent for travel; or
- (2) For an adoption arranged in violation of Federal, state, or local law.
- 5. <u>Reasonable and Necessary Expenses</u>. That term means the following:
- a. Public and private agency fees including adoption fees charged by an agency in a foreign country.
- b. Placement fees, including fees charged adoptive parents for counseling.
- c. Legal fees, including court costs, for services that are unavailable to a member of the Military Services under 10 U.S.C. 1044 or 1044a (reference (f)).

- d. Medical expenses, including hospital expenses of the biological mother of the child to be adopted and of a newborn infant to be adopted, for medical care given to the adopted child before the adoption, and for physical examinations for the biological mother of the child to be adopted. Members shall avail themselves of the MTFs once the child has been placed in the home by the placement agency for adoption. See subsection F.7., in this Instruction, for further information on the eligibility of the preadoptive child to use the MTFs and the CHAMPUS.
- e. Temporary foster care charges when payment of such charges is required to be made before the adoptive child's placement.
- 6. <u>Special Needs Adoptions</u>. A child shall not be considered "special needs" unless:
- a. The state with jurisdiction over the **child** has determined that the child cannot or should not be returned to the home of his or her parents; and
 - b. Such state has first determined that:
- (1) There exists for the child a specific factor or condition (such as his or her ethnic background, age, or membership in a minority or sibling group, or the presence of factors such as medical conditions or physical, mental, or emotional handicaps) because of which it is reasonable to conclude that such child cannot be placed with adoptive parents without providing adoption assistance under Section 673(c) of 42, U.S.C. (reference (g)), or medical assistance under Subchapter XIX of Chapter 7 of reference (g).
- (2) Except where it would be against the best interests of the child because of such factors as the existence of significant emotional ties with prospective adoptive parents while in the care of such parents as a foster child, a reasonable, but unsuccessful, effort has been made to place the child with appropriate adoptive parents without providing adoption assistance under Section 673 of 42 U.S.C. reference (g) or medical assistance under Chapter 7 of reference (g).

REIMBURS (Please read Privacy Act State	SEMENT REC	•						s form.)		
SECTION 1- MENBER INFORMATION										
NAME OF MEMBER (Last, First, Middle Initial) (Print or Type)				2. SSN						
The state of the s			2. JOIN							
3. MARITAL STATUS (Check one)	a. SINGLE		b. MARRIED			c. DIVORCED		D		
4. PAY GRADE	5. EXPIRATION O	F SERVICE	6. HOME TELEPHONE NO.			O. '	7. WORK TELEPHONE NO.			
	DATE									
8. MEMBER'S BRANCH OF SERVICE (Must be i	in <i>activ</i> e duty status	s with 180 days	of con	ntinous se	rvice)					
6. MEMBER & BRANCH OF SEASONE IN	active duty status	with 100 days								
a. AIR FORCE		c. MARINE CORPS			d. NAVY					
O DELIVERYADDRESCHEUR de Chica Zuch Control				 						
9. DELIVERYADDRESSIT(Illude%) ign ZIPI Code and Apartment number, if applicable) 10. STATE OF LEGAL RESIDENCE										
аррисавіе)										
			11. ANY PREVIOUS REIMBURSEMENT						YES	
			CLAIMED FROM DOD IN CURRENT CALENDAR YEAR? (Check one)							
				ALLINDA			10)		NO	
								ļ	NO	
SECTION II - SPOUSE INFORMATION										
12. IS SPOUSE A MEMBER OF THE ARMED FOR	RES (Including the	U.S. Coast Guar	rd) (Ch	eck one)			YES		NO	
13. IF YES, NAME OF SPOUSE (Last, First, Midd	 		T .	SN OF SP	OUSE	<u> </u>				
10. W 120, NAME OF STOOL (2001, 11131, MIGG	/e /*/*/		14.0	011 01 01	JUUL					
	\									
	<u> </u>		<u> </u>							
15. BRANCH OF SERVICE OF SPOUSE				1						
a. AIR FORCE b. ARMY	c. MA	RINE CORPS		d. NA	VY		e. COA	AST GUAR	D	
G. GOAGT GOARD										
SECTION iii - ELECTRONIC FUND TRANSFER INFORMATION (Complete only if requesting payment by EFT. RTN must be provided.)										
6. ROUTING TRANSIT NUMBER 17. ACCOUNT NUMBER			18. ACCOUNT TYPE (Check one) CHECKING					INC		
								CHECK	ING	
)					_		
			/					SAVINO	GS	
19a. INSTITUTION NAME			19b	MAII ING	ADDRESS	OF INS	CITUTE (1	nclude 9-a	liait 7/P	
13a. INSTITUTION NAME				(Code)	ADDITECT	01 1110	11101E (*	riciaac 5 c	ngit 21	
			· '	()						
SECTION IV- ADOPTION INFORMATION) (
≥0. DATE OF HOME STUDY (YYMMDD)	21. DATE CHILD	PLACED IN HO	VIE (Y)	(MNDD)	22. DATE	ADOPT	ION FINA	LIZED (Y	YMMDD)	
22				<u> </u>	A					
23. NOTES: a. The adoption must have been finalized on	or after December ⁵	5 1991 unless v	(OLL 100	or byran	inne at en	ocified in		ah D. 2. of	DOD	
Instruction 1341.9.	or after December .	J, 1991, uniess y	ou ille	se c excep	rions as spe	scilled iii	i paragra	igirb.z.or	БОБ	
b. Adoption expenses by nonactive duty mem	bers or members o	n active duty le	ss tha	n 180 day	s are not	allowable	e for reim	bursemen	t.	
c. Reimbursement of adoption expenses may	be paid only after	the adoption is	final. I	Members	who leave	active d	luty befor	e the fina	I	
adoption decree is granted are not entitled			41		_		. •		1.	
d. Reimbursement claims must be submitted					nless you r	neet exc	eptions a	is specifie	d in	
paragragh 0.2. of DOD Instruction 1341.9. Failure to do so may result in loss of benefits.										
24. NAME OF ADOPTED CHILD (Last, First, I	Middle Initial)	a. OATE OF BIF	RTH (Y	YMMDD)	b. SEX (Check o	ne)			
					M	ALE	11	FEN	MALE	
25 ADORTION ARRANGED BY (Decumentation attacked) (Charles and										
25. ADOPTION ARRANGED BY (Documenta	tion attached) (Che	еск опе)								
a. A State or Local Government Age	ncy that has resp	onsibility under	state	or local	law for c	hild plac	cement th	rough ad	option.	
b. A nonprofit, voluntary adoption a	agency that is auth	norized by state	or In	ocal law t	o place ch	nildren f	or adopt	ion.		

a. Public and private agency fees.	\$						
Pacement feet, including fees charged adoptive parents for counseling.							
Legal fees, including court costs.							
I. Medical expenses, including hospital expenses for the newborn infant, for medical care							
furnished the adoptive child before the adoption, and for physical examinations of the							
biological mother of the child to be adopted.							
Expenses relating to pregnancy and childbirth for the biological mother, including counseling and maternity costs.							
f. Temporary foster care charges when such care is required before the placement of the child.							
3. Subtotal of expenses listed above (Items 26a. through 26.f.).							
1. Amount of reimbursement previously applied for and/or received under any other adoption							
benefits program administered by the Federal government or under such program administered by a State or Local government.							
i. Total expenses (Subtotal (Item 26. g.) minus any reimbursements in Item 26.h.).							
SECTION V- ARMED FORCES MEMBER CERTIFICATION							
ACTION V- ARMIED FORGES WILMBER GERTIFICATION							
certify that the above information and expenses are true and correct to the best of	my knowledge. I understand						
and agree that reimbursement of expert: of it it it it is \$2,000 "per adopted child with maximum reimbursement							
of \$5,000 in any calendar year to a mer beryor couple where both spouses are members of the Armed Forces							
(including the U.S. Coast Guard). I recognize that this benefit is taxable and shall	be reported by the Department						
of Defense as income subject to tax. Tagree not to seek further reimbursement							
adoption of this child.							
I further certify that neither I nor my spouse have received a reimbursement under	any other adoption benefit						
program administered by the Department of Defense. To the best of my knowledge	e, I am the only active duty						
member of the Armed Forces or U.S. Coast Guard claiming reimbursement of \$							
I IZ NA PRADEDIC NIANAE () and Eller Adiciplicate (Airich) NENADEDIO OLO MARILIDE/ /	L DATE OF CIONATURE (VVAMARR)						
!7. M EMBER'S NAME (Last, First, Middle Initial) (Print or Type) a. MEMBER'S SIG NA" LIBE	b. DATE OF SIGNATURE (YYMMDD)						
	b. DATE OF SIGNATURE (YYMMDD)						
(Print or Type)	b. DATE OF SIGNATURE (YYMMDD)						
	b. DATE OF SIGNATURE (YYMMDD)						
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES							
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES I certify that, based upon information provided and documentation	on attached, the						
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES	on attached, the						
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES I certify that, based upon information provided and documentation	on attached, the						
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentation below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses.						
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentation below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses.						
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentation below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses.						
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES I certify that, based upon information provided and documentati below named individual is eligible for reimbursement of adoption expenses. 28. NAME OF ACTIVE DUTY MEMBER (Last, First, Middle Initial)	on attached, the enses.						
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES I certify that, based upon information provided and documentati below named individual is eligible for reimbursement of adoption expenses. 28. NAME OF ACTIVE DUTY MEMBER (Last, First, Middle Initial)	on attached, the enses.						
(Print or Type) SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES I certify that, based upon information provided and documentati below named individual is eligible for reimbursement of adoption expenses. 28. NAME OF ACTIVE DUTY MEMBER (Last, First, Middle Initial)	on attached, the enses.						
(Print or Type)	on attached, the enses. 29. SSN						
SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentation below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses. 29. SSN c. COMMERCIAL TELEPHONE						
(Print or Type)	on attached, the enses. 29. SSN						
SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentation below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses. 29. SSN c. COMMERCIAL TELEPHONE						
SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentatic below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses. 29. SSN c. COMMERCIAL TELEPHONE						
SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentation below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses. 29. SSN c. COMMERCIAL TELEPHONE						
SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentatic below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses. 29. SSN c. COMMERCIAL TELEPHONE						
SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentatic below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses. 29. SSN c. COMMERCIAL TELEPHONE						
SECTION VI - AUTHORIZATION AND CERTIFICATION FOR ADOPTION EXPENSES Certify that, based upon information provided and documentatic below named individual is eligible for reimbursement of adoption expenses.	on attached, the enses. 29. SSN c. COMMERCIAL TELEPHONE						

PRIVACY ACT STATEMENT

AUTHORITY:

5 U.S.C. 5701-5742, 37 U.S.C. 404-427, E.O. 9397, AND P.L. 102-190, SECTION 651.

PRINCIPAL PURPOSE(5): Used for reviewing, approving, accounting and disbursing for adoption reimbursement. The Social Security Number (SSN) is used to maintain a numerical Identification system for individual claims and tax reporting

purposes.

ROUTINE USE(8):

None.

DISCLOSURE:

Voluntary; however, failure to furnish information requested may result in total or partial denial of amount

claimed.

APPLICATION PROCESSING INSTRUCTIONS

- 1. The member's Personnel activity will assist in completing the application for reimbursement. The member's DFAS Center will provide any additional guidance needed concerning the program.
- 2. The member will provide documentation supporting agency involvement, any final court papers, and all substantiating receipts with the claim. Submit certified copies of original court or agency documents. Documents will not be returned to the member.
- 3. If necessary, claim requests and tertification forms may be mailed to the Personnel activity. Claim forms may be signed by the member's spouse under a power of attorney, which must be attached.
- 4. The member must retain copies of all related paperwork until the claim is paid or denied.
- tation is complete, the member's 5. When the reimbursement request with property of the second of the sec commanding officer, or designee, will certify s to validity of the claim by completing the Adoption Expense Certification.
- 6. The member's Personnel activity will subre the completed claims package by certified mail to: Defense Finance and Accounting S. Cleveland Center (Code FMC), 1240 East Ninth Street, Cleveland, OH 44199-2059. Phone numbers areas follows: DSN 580-5576 and Commercial (216) 522-5576.
- 7. If the adoption and expenses are eligible for reimburse ___, the Director DFAS -CL will so certify.
- 8. DFAS-CL will reimburse by check to the member's deliver address or, if requested, by EFT to the member's EFT account. DFAS-CL will withhol Feder, I income taxes at 20 percent and State income taxes at 4 percent, if applica on payment, a letter detailing the reimbursed expenses will be sent to the member. A FORM W-2 will be issued and mailed to the member NLTJanuary 31st of the year following the year of payment.
- 9. if eligibility for reimbursement cannot be determined from the documents provided or claimed expenses are not properly supported by receipts, DFAS-CL w claim and request the necessary information or documentation. This must be su itte within 90 days for the claim to be reconsidered.
- 10. If the claim is denied, a letter stating denial will be sent to the address. The claim will not be returned to the member.

her's delivery